



Warranty

(rev. 04 dd 27/09/2023)

COVERAGE PERIOD: The Armal warranty extends for a period of 12 (twelve) months from the purchase of the goods starting from the date of the sales invoice.

WHO IS ENTITLED TO THE WARRANTY: The Armal warranty applies to the Direct Buyer of the goods; the company name of the sales invoice is authentic.

WHAT THE WARRANTY COVERS AND WHAT ARMAL DOES: Armal S.p.A. guarantees that the Products sold are free from manufacturing defects. Armal S.p.A. will be required to remedy any defect (lack of quality/quantity/conformity of the Products) attributable to it provided that the same has been promptly notified in accordance with the provisions of the "General Terms and Conditions of Sale" and the "Complaints Procedure" (latest rev. published on the website www.armal.biz). Armal S.p.A. reserves the right to choose whether to repair or replace the Products found to be defective. The replaced or repaired Products under warranty shall be subject to the same for a period of 6 (six) months from the date of repair or replacement (the date of the invoice for repair/replacement is authentic).

Armal S.p.A. also reserves the right to require the Customer to return the material with the alleged defect and, at its sole discretion, if there is no evidence of the defect itself, Armal S.p.A. will issue an invoice to the Customer for the repaired/replaced material and for any transportation costs incurred, including the cost of import duties and taxes (when applied).

WHAT IS NOT COVERED BY THE WARRANTY: All parts subject to normal wear and tear (e.g. latches, door springs, seat and seat covers, various screws, etc.) are excluded from the warranty. It is understood that this warranty (consisting in the obligation to repair or replace the Products) is absorbent and substitutive of the warranties or liability provided by law, and excludes any other liability of Armal S.p.A. (both contractual and non-contractual) however originated from the Products supplied (e.g. labour costs, compensation for damages, loss of earnings, deductibles or penalties for non-delivery/contractual fulfilment, collection campaigns, etc. which are intended to be borne by the Customer).

HOW TO START THE WARRANTY PROCEDURE, TIMING OF REPORTING AND RESPONSE: The Customer must, under penalty of forfeiture of the warranty itself, scrupulously follow the above "Complaints Procedure". Reference is also made to the same for the timing of reporting and response by Armal S.p.A.

THE WARRANTY CEASES IN THE EVENT THAT:

- Armal assembly instructions have not been followed;
- The components have been modified or repaired by personnel not authorized by Armal S.p.A.;
- The failures or breakages have been caused by unsuitable uses or subjected to higher stresses than those foreseen by Armal S.p.A. including the use of chemicals or solvents not compatible with Armal Products;
- The complained defects derive from accidents, vandalism, evident neglect, negligence, wilful misconduct or gross negligence of the Customer/End User;
- When the Customer has not promptly complied with any contractual payment obligations.

For the warranty validity, please keep the delivery note and all barcode labels for all the duration of the same.

p. 1/2



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Armal S.p.A. reserves the right to make changes or improvements to its Products that, without altering the essential characteristics of the Products themselves, may be necessary or appropriate without having the obligation to make the same changes or improvements to Products already sold and/or delivered.

THIS WARRANTY REPLACES ALL PREVIOUS WARRANTIES EXPRESSED OR IMPLIED, INCLUDING ANY WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE.

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